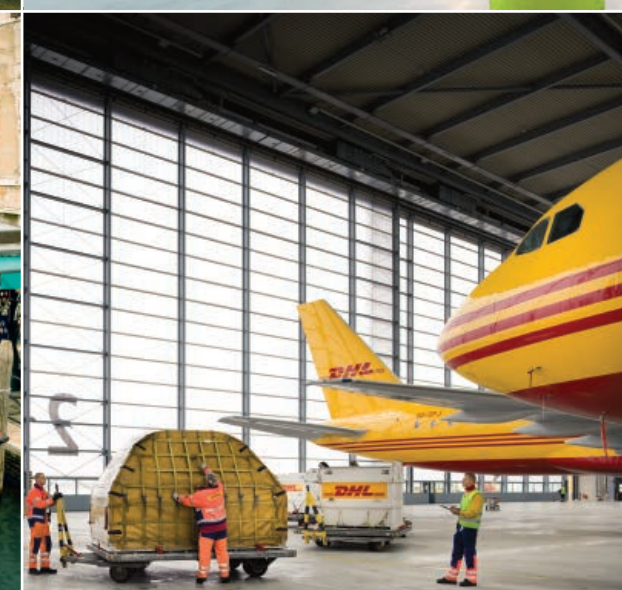


RATE AND SERVICE GUIDE 2014



For further shipping advice, call a DHL Customer Service Advisor on 111-345-111

Country Office
DHL Pakistan (Pvt.) Ltd.
Survey Number 137
Jinnah International Airport
Karachi - 75100
Pakistan

DHL Express SMS
Use your mobile phone to track your shipment, just send the
waybill number as a text message to (+44) 77 20 33 44 55.
you can track your shipments even when you are on the move.



Valid from 1st January 2014



RELIABILITY. ANY TIME. ANYWHERE. AT ANY SPEED.

OPTIONAL SERVICES

INTERNATIONAL PRODUCTS

DHL EXPRESS 9:00 Page 10

Our premium delivery service by 9:00 hrs on the next possible business day is offered to the majority of business centres in Europe, Middle East, Africa, Asia and the Americas. It features proactive notification of delivery and a full money-back guarantee* for even more peace of mind.

DHL EXPRESS 12:00 Page 12

When it really has to be there by noon the next possible business day, our DHL EXPRESS 12:00 delivery service is available to all major business centres in Europe, USA, Middle East, Eastern Europe and Asia Pacific, with a full money-back guarantee* in the case of delay.

DHL EXPRESS WORLDWIDE Page 14

Our popular pre 18:00 hrs delivery service is available when you're sending document or non-document items anywhere around the world. Reliably fast to more global destinations across a single integrated network than any other express delivery company.

DHL IMPORT EXPRESS WORLDWIDE Page 18

If you regularly import spare parts, samples, finished goods or other items, DHL IMPORT EXPRESS WORLDWIDE is the solution for you. Our Import Express service involves the collection of your inbound documents and parcels from virtually anywhere in the world. We then send your shipment through the DHL Express network and deliver it to your premises.

DHL EXPRESS EASY Page 20

An ideal international delivery service for those who need more simplicity, less stress and even greater convenience. Packaging is included and we've made the shipping process so easy that you save even more of your valuable time.

LEARN MORE

Optional Services **page 3**

Surcharges **page 4**

eSolutions..... **page 5**

Customs Services..... **page 21**

Getting Started **page 22**

Shipment Insurance

We recommend our comprehensive Shipper's Interest Insurance for your valuable or personal shipments, in the unlikely event of physical damage or loss. An insurance premium based on the value of the content can provide even greater peace of mind. A premium of \$10 or 2% of the invoice value, which ever is higher, is charged for all shipments with a value of over \$500.

Packaging

To ensure further protection of your shipment during its transit, we recommend taking advantage of our packaging options that are available in many different shapes and sizes. Contact your local DHL Express office for details on options and availability. A DHL Express courier will deliver the packaging to make preparing your shipment even easier.

Non-Standard Pickup

If your business needs a dedicated vehicle to collect unusual shipments, or a pickup outside of normal business hours, we can arrange this for you.

GOGREEN Carbon Neutral

For customers that need a reliable method to calculate their annual carbon emissions at shipment level and subsequently off-set these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the United Nations.

Delivery Signature

When you need documented proof that your shipment has been delivered, DHL Express can provide a copy of the receiver's signature or company stamp on DHL Express letterhead and either fax or send it to you, whichever is more convenient.

Shipment Preparation

Convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the process of waybill preparation, content selection, labeling and packaging, then sends the parcels to the designated domestic or international business addresses.

Duties & Taxes Paid

To make exporting your shipment even easier, DHL Express can arrange for the shipper or a third party to be billed for any Duties and Taxes payable at destination, rather than the receiver of the shipment being billed.

* DHL Express Terms and Conditions apply.

DHL Express reserves the right to charge for Optional Services, Customs Services and apply surcharges under certain conditions.

SURCHARGES

Fuel Surcharge

A variable surcharge is applied to the weight charge of each shipment which is derived from publically available fuel oil indices. The charge is calibrated every month to the oil price that was current two months prior to the billing month.

Remote Areas

Remote Area Surcharge presents a value added service for customers shipping to or from remote areas and locations. A remote area is defined by cost codes or city names, in the absence of post codes, that are difficult to service. DHL goes an extra mile to serve these remote locations to ensure the same service level. Providing delivery services to such remote areas often requires a significant effort which is why there is a nominal charge for this service. Remote Area Surcharge is applied to any delivery or pick-up of a shipment in a destination considered as remote area. to check if you're shipping to remote area or requesting a shipment pick-up from a remote area log on to <http://remotearias.dhl.com>

International shipments: \$22

Over Weight Piece

A fixed surcharge is applied to any piece that exceeds the scale weight of 70kg. The Over Weight Piece surcharge applies to domestic and international shipments.

International shipments: \$32

Over Sized Piece

A fixed surcharge is applied to any non-palletized piece with a single dimension in excess of 120cm, or any pallet with a

base dimension in excess of 120cm or a height in excess of 160cm. The Over Sized Piece surcharge applies to domestic and international shipments.

International shipments: \$32

Dangerous Goods

A 'dangerous goods' handling surcharge is applicable when the handling and transportation of shipments involves substances and commodities that are in Acceptable Quantities - 0.5 Kg to 10 Kg. Further surcharges apply when shipments involve biological substances, dry ice or are deemed as Full Dangerous Goods in accordance with International Air Transport Association (IATA) and Agreement on Dangerous Goods by Road regulations.

Dangerous Goods in Accepted Quantities:
\$48

Over Handling Piece

A fixed surcharge is applied when any piece in a shipment is deemed non-stackable due to its packaging, content or shape or is clearly marked with DO NOT STACK instructions.

International Shipments: \$35

Address Correction

An Address Correction surcharge will apply if a shipment is undeliverable, due to the Receiver's address on a waybill or shipping label being incomplete, outdated or incorrect at the time of pickup and DHL Customer Service initiates a trace request to identify the correct address and subsequently complete the delivery.

International Shipments: \$14

eSOLUTIONS FOR BOOKING AND TRACKING

DHL EasyShip

DHL EasyShip is the Windows-based shipment management tool designed for DHL Express account customers with high daily shipping volumes. It provides quick and powerful control of your daily shipment process.

DHL Integrated Solutions

Using EDI, XML or Web Services gives you the capability to incorporate DHL's online shipping capabilities into your own web site, warehouse or Customer Service application. That means faster and easier access to transit times, rates and courier bookings, with global shipment tracking available at your fingertips.

DHL Import Express Online

Our web-based service to simplify the importing process for both you and the shipper who sends to you. This free service is available 365 days a year to Import Express account holders.

DHL Web Site

Our web site at www.dhl.com.pk is your comprehensive guide to DHL Express' shipping services. You can access information on transport news, service updates or contacts. To make doing business with us even easier, the site features interactive tools such as online booking, tracking, and a volumetric weight calculator, among others.

DHL Online Tracking

Log on to our web site at www.dhl.com.pk to track your shipments. Enter the waybill number(s) to receive status updates throughout the shipping process. Up to ten waybill numbers can be tracked at any one time.

DHL eTrack

Send an e-mail containing up to one hundred waybill numbers to "track@dhl.com" and the status on each shipment will be returned in seconds. Simple, free, and easy to use.

DHL eMailShip

DHL has created a set of reusable forms to make the shipping process as quick, easy and convenient as sending an email.

My DHL

A user-friendly portal that will simplify the shipping process for customers as they can manage multiple users, request new accounts, schedule pickups, track packages and perform a wide range of other online shipping operations. Online Shipping, Intraship, Proview and Import Express Online are some of the tools that can be accessed on this portal through a single login.

EXPORT SERVICES

HOW IT WORKS



- 1 Decide which service best suits your needs**
Please refer to [page 2](#) for all services
- 2 Weigh your shipment**
Volumetric measurement information is available on [page 23](#).
- 3. Determine the rating zone of the destination on [pages 8 & 9](#).**
- 4. Calculate the rate for your shipment using the rating zone for the weight of your shipment.**

	EXPRESS 9:00	EXPRESS 12:00	EXPRESSWORLDWIDE	EXPRESS EASY
EXPORT	✓	✓	✓	✓
IMPORT	✗	✗	✓	✗
DOMESTIC	✗	✗	✗	✗
Maximum Delivery Attempts	3	3	3	3
Maximum Piece Weight	30kg	70kg	70kg	30kg
Maximum Piece Length	120 cm	300 cm	300 cm	120 cm
Money-Back Guarantee	✓	✓	✗	✗
Proactive Delivery Notification	✓	✗	✗	✗
Choice of Billing terms	✓	✓	✓	✗
Online booking & tracking	✓	✓	✓	✓
GOGREEN Carbon Neutral	extra charge	extra charge	extra charge	extra charge



EXPORT SERVICE OPTIONS

Destination and Service Options											
Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	EXPRESS EASY	Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	EXPRESS EASY
Afghanistan	1	x	x	✓	✓	Dominican Republic	10	x	x	✓	✓
Albania	8	x	x	✓	✓	East Timor	6	x	x	x	x
Algeria	9	x	x	✓	✓	Ecuador	10	x	x	✓	✓
American Samoa	6	x	x	✓	✓	Egypt	9	x	x	✓	✓
Andorra	4	x	x	✓	✓	El Salvador	10	x	x	✓	✓
Angola	9	x	x	✓	✓	Equatorial Guinea	6	x	x	✓	✓
Anguilla	10	x	x	✓	✓	Eritrea	9	x	x	✓	✓
Antigua	10	x	x	✓	✓	Estonia	6	x	x	✓	✓
Argentina	10	x	✓	✓	✓	Ethiopia	9	x	x	✓	✓
Armenia	8	x	x	✓	✓	Falkland Islands	6	x	x	✓	✓
Aruba	10	x	x	✓	✓	Faroe Islands	4	x	x	✓	✓
Australia	6	x	x	✓	✓	Fiji	6	x	x	✓	✓
Austria	4	✓	✓	✓	✓	Finland	4	x	✓	✓	✓
Azerbaijan	8	x	x	✓	✓	France	4	✓	✓	✓	✓
Bahamas	10	x	x	✓	✓	French Guiana	6	x	x	✓	✓
Bahrain	1	x	✓	✓	✓	Gabon	9	x	x	✓	✓
Bangladesh	2	x	doc	✓	✓	Gambia	9	x	x	✓	✓
Barbados	10	x	x	✓	✓	Georgia	8	x	x	✓	✓
Belarus	8	x	x	✓	✓	Germany	4	✓	✓	✓	✓
Belgium	4	✓	✓	✓	✓	Ghana	9	x	x	✓	✓
Belize	10	x	x	✓	✓	Gibraltar	4	x	x	✓	✓
Benin	10	x	x	✓	✓	Greece	4	x	✓	✓	✓
Bermuda	10	x	x	✓	✓	Greenland	4	x	x	✓	✓
Bhutan	2	x	x	✓	✓	Grenada	10	x	x	✓	✓
Bolivia	10	x	x	✓	✓	Guadeloupe	6	x	x	✓	✓
Bonaire	10	x	x	✓	✓	Guam	6	x	x	✓	✓
Bosnia and Herzegovina	8	x	x	✓	✓	Guatemala	10	x	doc	✓	✓
Botswana	9	x	x	✓	✓	Guernsey	4	doc	✓	✓	✓
Brazil	10	x	✓	✓	✓	Guinea Republic	9	x	x	✓	✓
Brunei	6	x	doc	✓	✓	Guinea Bissau	9	x	x	✓	✓
Bulgaria	8	x	✓	✓	✓	Guyana (British)	6	x	x	✓	✓
Burkina Faso	9	x	x	✓	✓	Haiti	10	x	x	✓	✓
Burundi	9	x	x	✓	✓	Honduras	10	x	x	✓	✓
Cambodia	6	x	x	✓	✓	Hong Kong	5	✓	✓	✓	✓
Cameroon	9	x	x	✓	✓	Hungary	8	✓	✓	✓	✓
Canada	7	x	x	✓	✓	Iceland	4	x	✓	✓	✓
Canary Islands, The	9	x	x	✓	✓	India	2	x	✓	✓	✓
Cape Verde	9	x	x	✓	✓	Indonesia	6	x	x	✓	✓
Cayman Islands	10	x	x	✓	✓	Iran	1	x	x	✓	✓
Central African Republic	9	x	x	✓	✓	Iraq	1	x	x	✓	✓
Chad	9	x	x	✓	✓	Ireland	4	✓	✓	✓	✓
China	5	x	doc	✓	✓	Italy	4	✓	✓	✓	✓
Colombia	10	✓	✓	✓	✓	Jamaica	10	x	x	✓	✓
Comoros	9	x	x	✓	✓	Japan	6	x	✓	✓	✓
Congo	9	x	x	✓	✓	Jersey	4	doc	✓	✓	✓
Congo, Dem Rep	9	x	x	✓	✓	Jordan	1	x	x	✓	✓
Cook Islands	6	x	x	✓	✓	Kazakhstan	8	x	x	✓	✓
Costa Rica	10	x	x	✓	✓	Kenya	9	x	x	✓	✓
Cote D'Ivoire	9	x	x	✓	✓	Kiribati	6	x	x	✓	✓
Croatia	6	x	x	✓	✓	Korea, North	6	x	✓	✓	✓
Cuba	10	x	x	✓	✓	Korea, South	6	x	✓	✓	✓
Curacao	10	x	x	✓	✓	Kuwait	1	x	✓	✓	✓
Cyprus	4	x	doc	✓	✓	Kyrgyzstan	8	x	x	✓	✓
Czech Republic	8	✓	✓	✓	✓	Lao PDR	6	x	x	✓	✓
Denmark	4	✓	✓	✓	✓	Latvia	8	x	x	✓	✓
Djibouti	9	x	x	✓	✓	Lebanon	1	x	x	✓	✓
Dominica	10	x	x	✓	✓	Lesotho	9	x	x	✓	✓

doc = document contents only
✓ = document and non-document contents
X = service not available

Destination and Service Options											
Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	EXPRESS EASY	Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	EXPRESS EASY
Liberia	9	x	x	✓	✓	Sierra Leone	9	x	x	✓	✓
Libya	9	x	x	✓	✓	Singapore	6	✓	✓	✓	✓
Lithuania	8	x	doc	✓	✓	Slovakia	8	✓	✓	✓	✓
Luxembourg	4	✓	✓	✓	✓	Slovenia	8	✓	✓	✓	✓
Macau	6	x	✓	✓	✓	Solomon Islands	6	x	x	✓	✓
Macedonia (FYROM)	8	x	x	✓	✓	Somalia	9	x	x	✓	✓
Madagascar	9	x	x	✓	✓	Somaliland (North Somalia)	9	x	x	✓	✓
Malawi	9	x	x	✓	✓	South Africa	9	x	x	✓	✓
Malaysia	6	x	doc	✓	✓	Spain	4	doc	✓	✓	✓
Maldives	2	x	doc	✓	✓	Sri Lanka	2	x	doc	✓	✓
Mali	9	x	x	✓	✓	St. Barthelemy	10	x	x	✓	✓
Malta	4	x	x	✓	✓	St. Eustatius	10	x	x	✓	✓
Marshall Islands	6	x	x	✓	✓	St. Kitts	10	x	x	✓	✓
Martinique	6	x	x	✓	✓	St. Lucia	10	x	x	✓	✓
Mauritania	9	x	x	✓	✓	St. Maarten	10	x	x	✓	✓
Mauritius	9	x	x	✓	✓	St. Vincent	10	x	x	✓	✓
Mexico	7	x	x	✓	✓	Sudan	9	x	x	✓	✓
Moldova	8	x	x	✓	✓	Suriname	10	x	x	✓	✓
Mongolia	6	x	x	✓	✓	Swaziland	9	x	x	✓	✓
Montenegro	8	x	x	✓	✓	Sweden	4	✓	✓	✓	✓
Montserrat	10	x	x	✓	✓	Switzerland	4	✓	✓	✓	✓
Morocco	9	x	x	✓	✓	Syria	1	x	x	✓	✓
Mozambique	9	x	x	✓	✓	Tahiti	10	x	x	✓	✓
Myanmar	6	x	x	✓	✓	Taiwan	5	doc	doc	✓	✓
Namibia	9	x	x	✓	✓	Tajikistan	8	x	x	✓	✓
Nauru	6	x	x	✓	✓	Tanzania	9	x	x	✓	✓
Nepal	2	x	✓	✓	✓	Thailand	6	doc	doc	✓	✓
Netherlands	4	✓	✓	✓	✓	Togo	9	x	x	✓	✓
Nevis	10	x	x	✓	✓	Tonga	6	x	x	✓	✓
New Caledonia	6	x	x	✓	✓	Trinidad and Tobago	10	x	x	✓	✓
New Zealand	6	x	✓	✓	✓	Tunisia	9	x	x	✓	✓
Nicaragua	10	x	x	✓	✓	Turkey	1	x	x	✓	✓
Niger	9	x	x	✓	✓	Turkmenistan	8	x	x	✓	✓
Nigeria	9	x	x	✓	✓	Turks and Caicos Islands	10	x	x	✓	✓
Niue	6	x	x	✓	✓	Tuvalu	6	x	x	✓	✓
Norway	4	x	✓	✓	✓	Uganda	9	x	x	✓	✓
Oman	1	x	✓	✓	✓	Ukraine	8	x	x	✓	✓
Panama	10	x	x	✓	✓	United Arab Emirates	1	x	✓	✓	✓
Papua New Guinea	6	x	x	✓	✓	United Kingdom	3	✓	✓	✓	✓
Paraguay	10	x	x	✓	✓	USA	7	x	✓	✓	✓
Peru	10	x	doc	✓	✓	Uruguay	10	x	x	✓	✓
Philippines	6	doc	doc	✓	✓	Uzbekistan	8	x	x	✓	✓
Poland	4	doc	✓	✓	✓	Vanuatu	6	x	x	✓	✓
Portugal	4	✓	✓	✓	✓	Venezuela	10	x	x	✓	✓
Puerto Rico	10	x	x	✓	✓	Vietnam	6	x	doc	✓	✓
Qatar	1	x	doc	✓	✓	Virgin Islands (British)	10	x	x	✓	✓
Reunion	4	x	x	✓	✓	Virgin Islands (US)	10	x	x	✓	✓
Romania	8	x	x	✓	✓	Yemen	1	x	x	✓	✓
Russian Federation	8	x	x	✓	✓	Zambia	9	x	x	✓	✓
Rwanda	9	x	x	✓	✓	Zimbabwe	9	x	x	✓	✓
Saipan	10	x	x	✓	✓						
Samoa	6	x	x	✓	✓						
Sao Tome & Principe	9	x	x	✓	✓						
Saudi Arabia	1	x	✓	✓	✓						
Senegal	9	x	x	✓	✓						
Serbia	10	x	x	✓	✓						
Seychelles	9	x	x	✓	✓						

doc = document contents only
✓ = document and non-document contents
X = service not available



EXPRESS 9:00
EXPORT

Fast facts

Express door-to-door international pre 9:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 30 kg piece weight
- Proactive notification of delivery
- Full money-back guarantee* in the unlikely event of late delivery
- Priority handling

* DHL Express Terms and Conditions apply

Example:

1. To send your 5 kg parcel using DHL EXPRESS 9:00 to **Germany**.
2. Check whether this service is available to **Germany** in the table on pages 8&9.
3. Identify the zone number for **Germany** on **page 8**. It is zone **4**.
4. The intersection of zone **4** and 5 kg weight in the table below shows the rate.
5. The rate for your shipment is **\$168.32**

DHL EXPRESS 9:00 rates (documents)										
Door-to-door delivery for shipments originating from Pakistan										
All values are in US Dollars										
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	31.20	36.20	40.97	42.61	46.80	50.23	50.70	60.48	72.00	77.28
1.0	48.74	51.41	60.45	62.85	63.62	68.29	70.18	81.91	95.96	102.98
1.5	66.28	66.62	79.93	83.09	80.44	86.35	89.66	103.34	119.92	128.68
2.0	83.82	81.83	99.41	103.33	97.26	104.41	109.14	124.77	143.88	154.38

For document shipments above 2 kgs, Non-doc rates below will be applicable

DHL EXPRESS 9:00 rates (non-documents)										
Door-to-door delivery for shipments originating from Pakistan										
All values are in US Dollars										
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	60.48	64.86	70.25	72.33	79.66	82.39	82.39	91.74	104.02	111.62
1.0	78.02	80.07	89.73	92.39	96.82	100.45	101.87	113.17	127.98	137.32
1.5	89.68	91.46	101.39	104.40	110.14	114.46	115.47	130.71	145.92	156.59
2.0	101.34	102.85	113.05	116.41	123.46	128.47	129.07	148.25	163.86	175.86
2.5	113.00	114.24	124.71	128.42	136.78	142.48	142.67	165.79	181.80	195.13
3.0	118.81	121.84	132.45	136.40	144.38	150.46	152.38	177.45	195.74	210.09
3.5	124.62	129.44	140.19	144.38	151.98	158.44	162.09	189.11	209.68	225.05
4.0	130.43	137.04	147.93	152.36	159.58	166.42	171.80	200.77	223.62	240.01
4.5	136.24	144.64	155.67	160.34	167.18	174.40	181.51	212.43	237.56	254.97
5.0	142.05	152.24	163.41	168.32	174.78	182.38	191.22	224.09	251.50	269.93
5.5	147.86	159.84	171.15	176.29	182.38	190.35	200.93	235.75	265.44	284.89
6.0	153.67	167.44	178.89	184.26	189.98	198.32	210.64	247.41	279.38	299.85
6.5	159.48	175.04	186.63	192.23	197.58	206.29	220.35	259.07	293.32	314.81
7.0	165.29	182.64	194.37	200.20	205.18	214.26	230.06	270.73	307.26	329.77
7.5	171.10	190.24	202.11	208.17	212.78	222.23	239.77	282.39	321.20	344.73
8.0	176.91	197.84	209.85	216.14	220.38	230.20	249.48	294.05	335.14	359.69
8.5	182.72	205.44	217.59	224.11	227.98	238.17	259.19	305.71	349.08	374.65
9.0	188.53	213.04	225.33	232.08	235.58	246.14	268.90	317.37	363.02	389.61
9.5	194.34	220.64	233.07	240.05	243.18	254.11	278.61	329.03	376.96	404.57
10.0	200.15	228.24	240.81	248.02	250.78	262.08	288.32	340.69	390.90	419.53
10.5	204.00	232.00	246.62	253.94	256.58	268.07	296.06	350.40	400.86	430.21
11.0	207.85	235.76	252.43	259.86	262.38	274.06	303.80	360.11	410.82	440.89

All Rates stated here are in USD
Customs duties, remote area surcharge, Fuel surcharge,GST and other taxes are not included in the above rates
The above mentioned rates are effective for one year commencing from 1st January 2014
Shipment insurance is available at an extra charge. For more information, please call our Customer Service Hotline 111-345-111
A non-standard shipment surcharge of USD 32/shipment will apply to all shipments with a single piece weight over 70 Kg, or a single dimension greater than 120cm
A Remote Area Service (RAS) fee of USD 22 will be charged for RAS locations. Details of RAS locations are available with DHL Customer Service and on [www.dhl.com.pk](#)
In addition to the rates offered, Index linked fuel surcharge will be levied, information of which is available on [www.dhl.com.pk](#)
For bulky and lightweight shipments, billing will be on the basis of the greater of either the Volumetric or Actual weight. L x W x H (cm3) / 5000 = Volumetric Weight (Kg)
Billing will be in PKR converted at the T.T. Selling US Dollar exchange rate published by NBP, prevalent on the last working day of the previous month
All services provided are subject to the Terms & Conditions of Carriage as stated on the reverse of the DHL Waybill
Address correction surcharge of USD 14 per shipment will apply to all shipments having incorrect delivery address
Over handled piece surcharge of USD 35 will be applied to all shipments which are non-stackable due to their packaging,shape or content
Above rates, fees and surcharges are subject to change with a 15-day prior notice

DHL EXPRESS 9:00	DHL EXPRESS 12:00	DHL EXPRESS WORLDWIDE	DHL EXPRESS EASY
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DHL EXPRESS 9:00 rates (non-documents)										
Door-to-door delivery for shipments originating from Pakistan										
All values are in US Dollars										
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
11.5	211.70	239.52	258.24	265.78	268.21	280.05	311.54	369.82	420.78	451.57
12.0	215.55	243.28	264.05	271.70	274.02	286.04	319.28	379.53	430.74	462.25
12.5	219.40	247.04	269.86	277.62	279.83	292.03	327.02	389.24	440.70	472.93
13.0	223.25	250.80	275.67	283.54	285.64	298.02	334.76	398.95	450.66	483.61
13.5	227.10	254.56	281.48	289.46	291.45	304.01	342.50	408.66	460.62	494.29
14.0	230.95	258.32	287.29	295.38	297.26	310.00	350.24	418.37	470.58	504.97
14.5	234.80	262.08	293.10	301.30	303.07	315.99	357.98	428.08	480.54	515.65
15.0	238.65	265.84	298.91	307.22	308.88	321.98	365.72	437.79	490.50	526.33
15.5	242.50	269.60	304.72	313.14	314.69	327.97	373.46	447.50	500.46	537.01
16.0	246.35	273.36	310.53	319.06	320.50	333.96	381.20	457.21	510.42	547.69
16.5	250.20	277.12	316.34	324.98	326.31	339.95	388.94	466.92	520.38	558.37
17.0	254.05	280.88	322.15	330.90	332.12	345.94	396.68	476.63	530.34	569.05
17.5	257.90	284.64	327.96	336.82	337.93	351.93	404.42	486.34	540.30	579.73
18.0	261.75	288.40	333.77	342.74	343.74	357.92	412.16	496.05	550.26	590.41
18.5	265.60	292.16	339.58	348.66	349.55	363.91	419.90	505.76	560.22	601.09
19.0	269.45	295.92	345.39	354.58	355.36	369.90	427.64	515.47	570.18	611.77
19.5	273.30	299.68	351.20	360.50	361.17	375.89	435.38	525.18	580.14	622.45
20.0	277.15	303.44	357.01	366.42	366.98	381.88	443.12	534.89	590.10	633.13
20.5	281.00	307.20	362.82	372.34	372.79	387.87	450.86	544.60	600.06	643.81
21.0	284.85	310.96	368.63	378.26	378.60	393.86	458.60	554.31	610.02	654.49
21.5	288.70	314.72	374.44	384.18	384.41	399.85	466.34	564.02	619.98	665.17
22.0	292.55	318.48	380.25	390.10	390.22	405.84	474.08	573.73	629.94	675.85
22.5	296.40	322.24	386.06	396.02	396.03	411.83	481.82	583.44	639.90	686.53
23.0	300.25	326.00	391.87	401.94	401.84	417.82	489.56	593.15	649.86	697.21
23.5	304.10	329.76	397.68	407.86	407.65	423.81	497.30	602.86	659.82	707.89
24.0	307.95	333.52	403.49	413.78	413.46	429.80	505.04	612.57	669.78	718.57
24.5	311.80	337.28	409.30	419.70	419.27	435.79	512.78	622.28	679.74	729.25
25.0	315.65	341.04	415.11	425.62	425.08	441.78	520.52	631.99	689.70	739.93
25.5	319.50	344.80	420.92	431.54	430.89	447.77	528.26	641.70	699.66	750.61
26.0	323.35	348.56	426.73	437.46	436.70	453.76	536.00	651.41	709.62	761.29
26.5	327.20	352.32	432.54	443.38	442.51	459.75	543.74	661.12	719.58	771.97
27.0	331.05	356.08	438.35	449.30	448.32	465.74	551.48	670.83	729.54	782.65
27.5	334.90	359.84	444.16	455.22	454.13	471.73	559.22	680.54	739.50	793.33
28.0	338.75	363.60	449.97	461.14	459.94	477.72	566.96	690.25	749.46	804.01
28.5	342.60	367.36	455.78	467.06	465.75	483.71	574.70	699.96	759.42	814.69
29.0	346.45	371.12	461.59	472.98	471.56	489.70	582.44	709.67	769.38	825.37
29.5	350.30	374.88	467.40	478.90	477.37	495.69	590.18	719.38	779.34	836.05
30.0	354.15	378.64	473.21	484.82	483.18	501.68	597.92	729.09	789.30	846.73
Additional rates per 500g thereafter										
+30.5 Kg	3.65	3.65	5.51	5.78	5.78	5.90	7.35	7.35	9.45	10.13

All Rates stated here are in USD
Customs duties, remote area surcharge, Fuel surcharge,GST and other taxes are not included in the above rates
The above mentioned rates are effective for one year commencing from 1st January 2014
Shipment insurance is available at an extra charge. For more information, please call our Customer Service Hotline 111-345-111
A non-standard shipment surcharge of USD 32/shipment will apply to all shipments with a single piece weight over 70 Kg, or a single dimension greater than 120cm
A Remote Area Service (RAS) fee of USD 22 will be charged for RAS locations. Details of RAS locations are available with DHL Customer Service and on [www.dhl.com.pk](#)
In addition to the rates offered, Index linked fuel surcharge will be levied, information of which is available on [www.dhl.com.pk](#)
For bulky and lightweight shipments, billing will be on the basis of the greater of either the Volumetric or Actual weight. L x W x H (cm3) / 5000 = Volumetric Weight (Kg)
Billing will be in PKR converted at the T.T. Selling US Dollar exchange rate published by NBP, prevalent on the last working day of the previous month
All services provided are subject to the Terms & Conditions of Carriage as stated on the reverse of the DHL Waybill
Address correction surcharge of USD 14 per shipment will apply to all shipments having incorrect delivery address
Over handled piece surcharge of USD 35 will be applied to all shipments which are non-stackable due to their packaging,shape or content
Above rates, fees and surcharges are subject to change with a 15-day prior notice

DHL EXPRESS 9:00	DHL EXPRESS 12:00	DHL EXPRESS WORLDWIDE	DHL EXPRESS EASY
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EXPRESS 12:00

EXPORT

Fast facts

Express door-to-door international pre 12:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 70 kg piece weight
- Full money-back guarantee* in the unlikely event of late delivery
- Priority handling

* DHL Express Terms and Conditions apply.

Example:

1. To send your 9 kg parcel using DHL EXPRESS 12:00 to **Austria**.
2. Check whether this service is available to **Austria** in the table on pages 8&9.
3. Identify the zone number for **Austria** on **page 8**. It is zone **4**.
4. The intersection of zone **4** and 9 kg weight in the table below shows the rate.
5. The rate for your shipment is **\$190.62**

DHL EXPRESS 12:00 rates (documents)			Door-to-door delivery for shipments originating from Pakistan							All values are in US Dollars	
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America	
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
0.5	25.63	29.73	33.66	35.00	38.44	41.26	41.65	49.68	59.14	63.48	
1.0	40.03	42.23	49.66	51.62	52.26	56.09	57.65	67.28	78.82	84.59	
1.5	54.43	54.73	65.66	68.24	66.08	70.92	73.65	84.88	98.50	105.70	
2.0	68.83	67.23	81.66	84.86	79.90	85.75	89.65	102.48	118.18	126.81	

For document shipments above 2 kgs, Non-doc rates below will be applicable

DHL EXPRESS 12:00 rates (non-documents)			Door-to-door delivery for shipments originating from Pakistan							All values are in US Dollars	
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America	
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
0.5	49.68	53.27	57.70	59.42	65.43	67.67	67.67	75.35	85.44	91.68	
1.0	64.08	65.77	73.70	75.89	79.52	82.50	83.67	92.95	105.12	112.79	
1.5	73.65	75.13	83.27	85.75	90.46	94.01	94.84	107.35	119.86	128.62	
2.0	83.22	84.49	92.84	95.61	101.40	105.52	106.01	121.75	134.60	144.45	
2.5	92.79	93.85	102.41	105.47	112.34	117.03	117.18	136.15	149.34	160.28	
3.0	97.56	100.09	108.76	112.02	118.58	123.58	125.16	145.72	160.79	172.57	
3.5	102.33	106.33	115.11	118.57	124.82	130.13	133.14	155.29	172.24	184.86	
4.0	107.10	112.57	121.46	125.12	131.06	136.68	141.12	164.86	183.69	197.15	
4.5	111.87	118.81	127.81	131.67	137.30	143.23	149.10	174.43	195.14	209.44	
5.0	116.64	125.05	134.16	138.22	143.54	149.78	157.08	184.00	206.59	221.73	
5.5	121.41	131.29	140.51	144.77	149.78	156.33	165.06	193.57	218.04	234.02	
6.0	126.18	137.53	146.86	151.32	156.02	162.88	173.04	203.14	229.49	246.31	
6.5	130.95	143.77	153.21	157.87	162.26	169.43	181.02	212.71	240.94	258.60	
7.0	135.72	150.01	159.56	164.42	168.50	175.98	189.00	222.28	252.39	270.89	
7.5	140.49	156.25	165.91	170.97	174.74	182.53	196.98	231.85	263.84	283.18	
8.0	145.26	162.49	172.26	177.52	180.98	189.08	204.96	241.42	275.29	295.47	
8.5	150.03	168.73	178.61	184.07	187.22	195.63	212.94	250.99	286.74	307.76	
9.0	154.80	174.97	184.96	190.62	193.46	202.18	220.92	260.56	298.19	320.05	
9.5	159.57	181.21	191.31	197.17	199.70	208.73	228.90	270.13	309.64	332.34	
10.0	164.34	187.45	197.66	203.72	205.94	215.28	236.88	279.70	321.09	344.63	
10.5	167.50	190.54	202.43	208.58	210.71	220.20	243.23	287.68	329.27	353.40	
11.0	170.66	193.63	207.20	213.44	215.48	225.12	249.58	295.66	337.45	362.17	

All Rates stated here are in USD
Customs duties, remote area surcharge, Fuel surcharge,GST and other taxes are not included in the above rates
The above mentioned rates are effective for one year commencing from 1st January 2014
Shipment insurance is available at an extra charge. For more information, please call our Customer Service Hotline 111-345-111
A non-standard shipment surcharge of USD 32/shipment will apply to all shipments with a single piece weight over 70 Kg, or a single dimension greater than 120cm
A Remote Area Service (RAS) fee of USD 22 will be charged for RAS locations. Details of RAS locations are available with DHL Customer Service and on www.dhl.com.pk
In addition to the rates offered, Index linked fuel surcharge will be levied, information of which is available on www.dhl.com.pk
For bulky and lightweight shipments, billing will be on the basis of the greater of either the Volumetric or Actual weight. L x W x H (cm3) / 5000 = Volumetric Weight (Kg)
Billing will be in PKR converted at the T.T. Selling US Dollar exchange rate published by NBP, prevalent on the last working day of the previous month
All services provided are subject to the Terms & Conditions of Carriage as stated on the reverse of the DHL Waybill
Address correction surcharge of USD 14 per shipment will apply to all shipments having incorrect delivery address
Over handled piece surcharge of USD 35 will be applied to all shipments which are non-stackable due to their packaging,shape or content
Above rates, fees and surcharges are subject to change with a 15-day prior notice

DHL EXPRESS 9:00	DHL EXPRESS 12:00	DHL EXPRESS WORLDWIDE	DHL EXPRESS EASY
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DHL EXPRESS 12:00 rates (non-documents)			Door-to-door delivery for shipments originating from Pakistan							All values are in US Dollars	
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America	
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
11.5	173.82	196.72	211.97	218.30	220.25	230.04	255.93	303.64	345.63	370.94	
12.0	176.98	199.81	216.74	223.16	225.02	234.96	262.28	311.62	353.81	379.71	
12.5	180.14	202.90	221.51	228.02	229.79	239.88	268.63	319.60	361.99	388.48	
13.0	183.30	205.99	226.28	232.88	234.56	244.80	274.98	327.58	370.17	397.25	
13.5	186.46	209.08	231.05	237.74	239.33	249.72	281.33	335.56	378.35	406.02	
14.0	189.62	212.17	235.82	242.60	244.10	254.64	287.68	343.54	386.53	414.79	
14.5	192.78	215.26	240.59	247.46	248.87	259.56	294.03	351.52	394.71	423.56	
15.0	195.94	218.35	245.36	252.32	253.64	264.48	300.38	359.50	402.89	432.33	
15.5	199.10	221.44	250.13	257.18	258.41	269.40	306.73	367.48	411.07	441.10	
16.0	202.26	224.53	254.90	262.04	263.18	274.32	313.08	375.46	419.25	449.87	
16.5	205.42	227.62	259.67	266.90	267.95	279.24	319.43	383.44	427.43	458.64	
17.0	208.58	230.71	264.44	271.76	272.72	284.16	325.78	391.42	435.61	467.41	
17.5	211.74	233.80	269.21	276.62	277.49	289.08	332.13	399.40	443.79	476.18	
18.0	214.90	236.89	273.98	281.48	282.26	294.00	338.48	407.38	451.97	484.95	
18.5	218.06	239.98	278.75	286.34	287.03	298.92	344.83	415.36	460.15	493.72	
19.0	221.22	243.07	283.52	291.20	291.80	303.84	351.18	423.34	468.33	502.49	
19.5	224.38	246.16	288.29	296.06	296.57	308.76	357.53	431.32	476.51	511.26	
20.0	227.54	249.25	293.06	300.92	301.34	313.68	363.88	439.30	484.69	520.03	
20.5	230.70	252.34	297.83	305.78	306.11	318.60	370.23	447.28	492.87	528.80	
21.0	233.86	255.43	302.60	310.64	310.88	323.52	376.58	455.26	501.05	537.57	
21.5	237.02	258.52	307.37	315.50	315.65	328.44	382.93	463.24	509.23	546.34	
22.0	240.18	261.61	312.14	320.36	320.42	333.36	389.28	471.22	517.41	555.11	
22.5	243.34	264.70	316.91	325.22	325.19	338.28	395.63	479.20	525.59	563.88	
23.0	246.50	267.79	321.68	330.08	329.96	343.20	401.98	487.18	533.77	572.65	
23.5	249.66	270.88	326.45	334.94	334.73	348.12	408.33	495.16	541.95	581.42	
24.0	252.82	273.97	331.22	339.80	339.50	353.04	414.68	503.14	550.13	590.19	
24.5	255.98	277.06	335.99	344.66	344.27	357.96	421.03	511.12	558.31	598.96	
25.0	259.14	280.15	340.76	349.52	349.04	362.88	427.38	519.10	566.49	607.73	
25.5	262.30	283.24	345.53	354.38	353.81	367.80	433.73	527.08	574.67	616.50	
26.0	265.46	286.33	350.30	359.24	358.58	372.72	440.08	535.06	582.85	625.27	
26.5	268.62	289.42	355.07	364.10	363.35	377.64	446.43	543.04	591.03	634.04	
27.0	271.78	292.51	359.84	368.96	368.12	382.56	452.78	551.02	599.21	642.81	
27.5	274.94	295.60	364.61	373.82	372.89	387.48	459.13	559.00	607.39	651.58	
28.0	278.10	298.69	369.38	378.68	377.66	392.40	465.48	566.98	615.57	660.35	
28.5	281.26	301.78	374.15	383.54	382.43	397.32	471.83	574.96	623.75	669.12	
29.0	284.42	304.87	378.92	388.40	387.20	402.24	478.18	582.94	631.93	677.89	
29.5	287.58	307.96	383.69	393.26	391.97	407.16	484.53	590.92	640.11	686.66	
30.0	290.74	311.05	388.46	398.12	396.74	412.08	490.88	598.90	648.29	695.43	
Additional rates per 500g thereafter											
30.5 +	3.00	3.00	4.53	4.74	4.74	4.85	6.03	6.03	7.76	8.32	

All Rates stated here are in USD
Customs duties, remote area surcharge, Fuel surcharge,GST and other taxes are not included in the above rates
The above mentioned rates are effective for one year commencing from 1st January 2014
Shipment insurance is available at an extra charge. For more information, please call our Customer Service Hotline 111-345-111
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Billing will be in PKR converted at the T.T. Selling US Dollar exchange rate published by NBP, prevalent on the last working day of the previous month
All services provided are subject to the Terms & Conditions of Carriage as stated on the reverse of the DHL Waybill
Address correction surcharge of USD 14 per shipment will apply to all shipments having incorrect delivery address
Over handled piece surcharge of USD 35 will be applied to all shipments which are non-stackable due to their packaging,shape or content
Above rates, fees and surcharges are subject to change with a 15-day prior notice

DHL EXPRESS 9:00	DHL EXPRESS 12:00	DHL EXPRESS WORLDWIDE	DHL EXPRESS EASY
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EXPRESSWORLDWIDEEXPORT

Fast facts

Express door-to-door international pre 18:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 70 kg piece weight
- Global coverage
- Optional services available upon request

Calculating the rate:

1. Identify the zone number of the destination country in the table on **page 8 & 9**.
2. On the chart below, look up the weight that applies to your shipment and match the identified zone to locate the appropriate rate.
3. Note that the billable weight of a shipment is rounded up to next full 0.5 kg. Thus a 6.3 kg shipment is priced at the 6.5 kg rate.

Example:

1. To send your 2 kg sample using DHL EXPRESS WORLDWIDE to **Canada**.
2. Identify the zone number for **Canada**. on **page 8**. It is zone **7**.
3. The intersection of zone **7** and 2 kg weight in the table below shows the rate.
4. The rate for your shipment is **\$92.21**

DHL EXPRESS WORLDWIDE rates (documents)				Door-to-door delivery for shipments originating from Pakistan						All values are in US Dollars	
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America	
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
0.5	22.29	25.86	29.27	30.44	33.43	35.88	36.22	43.20	51.43	55.20	
1.0	34.82	36.73	43.19	44.90	45.45	48.78	50.14	58.51	68.55	73.56	
1.5	47.35	47.60	57.11	59.36	57.47	61.68	64.06	73.82	85.67	91.92	
2.0	59.88	58.47	71.03	73.82	69.49	74.58	77.98	89.13	102.79	110.28	

For document shipments above 2 kgs, Non-doc rates below will be applicable

DHL EXPRESS WORLDWIDE rates (non-documents)				Door-to-door delivery for shipments originating from Pakistan						All values are in US Dollars	
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America	
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
0.5	43.20	46.33	50.18	51.67	56.90	58.85	58.85	65.53	74.30	79.73	
1.0	55.73	57.20	64.10	66.00	69.16	71.75	72.77	80.84	91.42	98.09	
1.5	64.06	65.34	72.43	74.58	78.68	81.76	82.49	93.37	104.24	111.86	
2.0	72.39	73.48	80.76	83.16	88.20	91.77	92.21	105.90	117.06	125.63	
2.5	80.72	81.62	89.09	91.74	97.72	101.78	101.93	118.43	129.88	139.40	
3.0	84.87	87.05	94.62	97.44	103.15	107.48	108.87	126.76	139.84	150.09	
3.5	89.02	92.48	100.15	103.14	108.58	113.18	115.81	135.09	149.80	160.78	
4.0	93.17	97.91	105.68	108.84	114.01	118.88	122.75	143.42	159.76	171.47	
4.5	97.32	103.34	111.21	114.54	119.44	124.58	129.69	151.75	169.72	182.16	
5.0	101.47	108.77	116.74	120.24	124.87	130.28	136.63	160.08	179.68	192.85	
5.5	105.62	114.20	122.27	125.94	130.30	135.98	143.57	168.41	189.64	203.54	
6.0	109.77	119.63	127.80	131.64	135.73	141.68	150.51	176.74	199.60	214.23	
6.5	113.92	125.06	133.33	137.34	141.16	147.38	157.45	185.07	209.56	224.92	
7.0	118.07	130.49	138.86	143.04	146.59	153.08	164.39	193.40	219.52	235.61	
7.5	122.22	135.92	144.39	148.74	152.02	158.78	171.33	201.73	229.48	246.30	
8.0	126.37	141.35	149.92	154.44	157.45	164.48	178.27	210.06	239.44	256.99	
8.5	130.52	146.78	155.45	160.14	162.88	170.18	185.21	218.39	249.40	267.68	
9.0	134.67	152.21	160.98	165.84	168.31	175.88	192.15	226.72	259.36	278.37	
9.5	138.82	157.64	166.51	171.54	173.74	181.58	199.09	235.05	269.32	289.06	
10.0	142.97	163.07	172.04	177.24	179.17	187.28	206.03	243.38	279.28	299.75	
10.5	145.72	165.76	176.19	181.47	183.32	191.56	211.56	250.32	286.40	307.38	
11.0	148.47	168.45	180.34	185.70	187.47	195.84	217.09	257.26	293.52	315.01	

All Rates stated here are in USD
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Shipment insurance is available at an extra charge. For more information, please call our Customer Service Hotline 111-345-111
A non-standard shipment surcharge of USD 32/shipment will apply to all shipments with a single piece weight over 70 Kg, or a single dimension greater than 120cm
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For bulky and lightweight shipments, billing will be on the basis of the greater of either the Volumetric or Actual weight. L x W x H (cm3) / 5000 = Volumetric Weight (Kg)
Billing will be in PKR converted at the T.T. Selling US Dollar exchange rate published by NBP, prevalent on the last working day of the previous month
All services provided are subject to the Terms & Conditions of Carriage as stated on the reverse of the DHL Waybill
Above rates, fees and surcharges are subject to change with a 15-day prior notice

DHL EXPRESS 9:00	DHL EXPRESS 12:00	DHL EXPRESS WORLDWIDE	DHL EXPRESS EASY

DHL EXPRESS WORLDWIDE rates (non-documents)				Door-to-door delivery for shipments originating from Pakistan						All values are in US Dollars	
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America	
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
11.5	151.22	171.14	184.49	189.93	191.62	200.12	222.62	264.20	300.64	322.64	
12.0	153.97	173.83	188.64	194.16	195.77	204.40	228.15	271.14	307.76	330.27	
12.5	156.72	176.52	192.79	198.39	199.92	208.68	233.68	278.08	314.88	337.90	
13.0	159.47	179.21	196.94	202.62	204.07	212.96	239.21	285.02	322.00	345.53	
13.5	162.22	181.90	201.09	206.85	208.22	217.24	244.74	291.96	329.12	353.16	
14.0	164.97	184.59	205.24	211.08	212.37	221.52	250.27	298.90	336.24	360.79	
14.5	167.72	187.28	209.39	215.31	216.52	225.80	255.80	305.84	343.36	368.42	
15.0	170.47	189.97	213.54	219.54	220.67	230.08	261.33	312.78	350.48	376.05	
15.5	173.22	192.66	217.69	223.77	224.82	234.36	266.86	319.72	357.60	383.68	
16.0	175.97	195.35	221.84	228.00	228.97	238.64	272.39	326.66	364.72	391.31	
16.5	178.72	198.04	225.99	232.23	233.12	242.92	277.92	333.60	371.84	398.94	
17.0	181.47	200.73	230.14	236.46	237.27	247.20	283.45	340.54	378.96	406.57	
17.5	184.22	203.42	234.29	240.69	241.42	251.48	288.98	347.48	386.08	414.20	
18.0	186.97	206.11	238.44	244.92	245.57	255.76	294.51	354.42	393.20	421.83	
18.5	189.72	208.80	242.59	249.15	249.72	260.04	300.04	361.36	400.32	429.46	
19.0	192.47	211.49	246.74	253.38	253.87	264.32	305.57	368.30	407.44	437.09	
19.5	195.22	214.18	250.89	257.61	258.02	268.60	311.10	375.24	414.56	444.72	
20.0	197.97	216.87	255.04	261.84	262.17	272.88	316.63	382.18	421.68	452.35	
20.5	200.72	219.56	259.19	266.07	266.32	277.16	322.16	389.12	428.80	459.98	
21.0	203.47	222.25	263.34	270.30	270.47	281.44	327.69	396.06	435.92	467.61	
21.5	206.22	224.94	267.49	274.53	274.62	285.72	333.22	403.00	443.04	475.24	
22.0	208.97	227.63	271.64	278.76	278.77	290.00	338.75	409.94	450.16	482.87	
22.5	211.72	230.32	275.79	282.99	282.92	294.28	344.28	416.88	457.28	490.50	
23.0	214.47	233.01	279.94	287.22	287.07	298.56	349.81	423.82	464.40	498.13	
23.5	217.22	235.70	284.09	291.45	291.22	302.84	355.34	430.76	471.52	505.76	
24.0	219.97	238.39	288.24	295.68	295.37	307.12	360.87	437.70	478.64	513.39	
24.5	222.72	241.08	292.39	299.91	299.52	311.40	366.40	444.64	485.76	521.02	
25.0	225.47	243.77	296.54	304.14	303.67	315.68	371.93	451.58	492.88	528.65	
25.5	228.22	246.46	300.69	308.37	307.82	319.96	377.46	458.52	500.00	536.28	
26.0	230.97	249.15	304.84	312.60	311.97	324.24	382.99	465.46	507.12	543.91	
26.5	233.72	251.84	308.99	316.83	316.12	328.52	388.52	472.40	514.24	551.54	
27.0	236.47	254.53	313.14	321.06	320.27	332.80	394.05	479.34	521.36	559.17	
27.5	239.22	257.22	317.29	325.29	324.42	337.08	399.58	486.28	528.48	566.80	
28.0	241.97	259.91	321.44	329.52	328.57	341.36	405.11	493.22	535.60	574.43	
28.5	244.72	262.60	325.59	333.75	332.72	345.64	410.64	500.16	542.72	582.06	
29.0	247.47	265.29	329.74	337.98	336.87	349.92	416.17	507.10	549.84	589.69	
29.5	250.22	267.98	333.89	342.21	341.02	354.20	421.70	514.04	556.96	597.32	
30.0	252.97	270.67	338.04	346.44	345.17	358.48	427.23	520.98	564.08	604.95	
Additional rates per 500g thereafter											
30.5 +	2.75	2.75	4.15	4.35	4.35	4.45	5.53	5.53	7.12	7.63	

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Billing will be in PKR converted at the T.T. Selling US Dollar exchange rate published by NBP, prevalent on the last working day of the previous month
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DHL EXPRESS 9:00	DHL EXPRESS 12:00	DHL EXPRESS WORLDWIDE	DHL EXPRESS EASY

IMPORT SERVICES

HOW IT WORKS



When you set up an Import Express account with DHL Express, you can receive shipments from more than 200 countries around the world and have complete control over the costs and process. Door to door. An Import Express account offers:

One Account

Handle all your inbound shipments through a single account number, simplifying tracking and supplier control.

One Company

Trust the world's leading express company to take care of all your import shipments whenever your business needs them.

One Phone Call

Your suppliers phone our Customer Service Advisors in the usual way and we'll handle the rest, giving you more time to manage your business.

One Network

Your shipments travel through DHL Express' integrated delivery network, giving you the confidence in reliability that your business demands.

One Price

Whatever the origin country of your import shipments, you know the charges before anything is sent, avoiding any later surprises.

One Invoice

If you have one supplier or multiple suppliers from several countries, all your Import Express shipments will be shown on just one single invoice.

One Speed

The same DHL EXPRESS WORLDWIDE delivery standard is promised for your inbound shipments as with your outbound shipments. Your supplier only needs to have the shipment and relevant paperwork ready for our courier to make a pickup.

One More Option

If you need to send a parcel from Germany to South Africa, but arrange and pay for this delivery in Pakistan DHL Express has a Third Country Billing option to do this. It adds more flexibility to your supply chain and more transparency on your costs when sending parcels from a foreign supplier to a branch office in another country.





EXPRESSWORLDWIDE
IMPORT

Fast facts

Express door-to-door international inbound delivery of document and non-document shipments by the end of the next possible business day, paid by the receiver or a third party.

- Up to 70 kg piece weight
- Available from over 200 origin countries
- Customs clearance handled by DHL
- Third Country Billing option

Calculating the rate:

1. Identify the zone number of the destination country in the table on **pages 8 & 9**.
2. On the chart below, look up the weight that applies to your shipment and match the identified zone to locate the appropriate rate.
3. Note that the billable weight of a shipment is rounded up to next full 0.5 kg. Thus a 6.3 kg shipment is priced at the 6.5 kg rate.

Example:

1. To import your 10 kg samples using DHL IMPORT EXPRESS WORLDWIDE from **France** to **Pakistan**.
2. Identify the zone number for **France** on **page 8**. It is zone **4**.
3. The intersection of zone **4** and a 10 kg weight in the table below shows the rate.
4. The rate for your shipment is **\$198.20**

DHL EXPRESS WORLDWIDE rates (documents)			Door-to-door delivery for shipments into Pakistan							All values are in US Dollars	
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America	
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
0.5	24.90	28.89	32.71	34.01	37.35	40.09	40.48	48.27	57.47	61.69	
1.0	38.89	41.04	48.27	50.17	50.79	54.51	56.04	65.38	76.59	82.20	
1.5	52.88	53.19	63.83	66.33	64.23	68.93	71.60	82.49	95.71	102.71	
2.0	66.87	65.34	79.39	82.49	77.67	83.35	87.16	99.60	114.83	123.22	

For document shipments above 2 kgs, Non-doc rates below will be applicable

DHL EXPRESS WORLDWIDE rates (non-documents)			Door-to-door delivery for shipments into Pakistan							All values are in US Dollars	
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America	
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
0.5	48.27	51.77	56.07	57.75	63.58	65.77	65.77	73.22	83.02	89.10	
1.0	62.26	63.92	71.63	73.76	77.29	80.19	81.33	90.33	102.14	109.61	
1.5	71.57	73.02	80.94	83.34	87.94	91.37	92.20	104.32	116.47	125.00	
2.0	80.88	82.12	90.25	92.92	98.59	102.55	103.07	118.31	130.80	140.39	
2.5	90.19	91.22	99.56	102.50	109.24	113.73	113.94	132.30	145.13	155.78	
3.0	94.84	97.28	105.75	108.88	115.30	120.11	121.70	141.61	156.27	167.73	
3.5	99.49	103.34	111.94	115.26	121.36	126.49	129.46	150.92	167.41	179.68	
4.0	104.14	109.40	118.13	121.64	127.42	132.87	137.22	160.23	178.55	191.63	
4.5	108.79	115.46	124.32	128.02	133.48	139.25	144.98	169.54	189.69	203.58	
5.0	113.44	121.52	130.51	134.40	139.54	145.63	152.74	178.85	200.83	215.53	
5.5	118.09	127.58	136.70	140.78	145.60	152.01	160.50	188.16	211.97	227.48	
6.0	122.74	133.64	142.89	147.16	151.66	158.39	168.26	197.47	223.11	239.43	
6.5	127.39	139.70	149.08	153.54	157.72	164.77	176.02	206.78	234.25	251.38	
7.0	132.04	145.76	155.27	159.92	163.78	171.15	183.78	216.09	245.39	263.33	
7.5	136.69	151.82	161.46	166.30	169.84	177.53	191.54	225.40	256.53	275.28	
8.0	141.34	157.88	167.65	172.68	175.90	183.91	199.30	234.71	267.67	287.23	
8.5	145.99	163.94	173.84	179.06	181.96	190.29	207.06	244.02	278.81	299.18	
9.0	150.64	170.00	180.03	185.44	188.02	196.67	214.82	253.33	289.95	311.13	
9.5	155.29	176.06	186.22	191.82	194.08	203.05	222.58	262.64	301.09	323.08	
10.0	159.94	182.12	192.41	198.20	200.14	209.43	230.34	271.95	312.23	335.03	
10.5	163.02	185.12	197.06	202.92	204.79	214.21	236.53	279.71	320.19	343.56	
11.0	166.10	188.12	201.71	207.64	209.44	218.99	242.72	287.47	328.15	352.09	

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Address correction surcharge of USD 14 per shipment will apply to all shipments having incorrect delivery address
Over handled piece surcharge of USD 35 will be applied to all shipments which are non-stackable due to their packaging,shape or content
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DHL EXPRESS WORLDWIDE rates (non-documents)			Door-to-door delivery for shipments into Pakistan							All values are in US Dollars	
Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America	
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
11.5	169.18	191.12	206.36	212.36	214.09	223.77	248.91	295.23	336.11	360.62	
12.0	172.26	194.12	211.01	217.08	218.74	228.55	255.10	302.99	344.07	369.15	
12.5	175.34	197.12	215.66	221.80	223.39	233.33	261.29	310.75	352.03	377.68	
13.0	178.42	200.12	220.31	226.52	228.04	238.11	267.48	318.51	359.99	386.21	
13.5	181.50	203.12	224.96	231.24	232.69	242.89	273.67	326.27	367.95	394.74	
14.0	184.58	206.12	229.61	235.96	237.34	247.67	279.86	334.03	375.91	403.27	
14.5	187.66	209.12	234.26	240.68	241.99	252.45	286.05	341.79	383.87	411.80	
15.0	190.74	212.12	238.91	245.40	246.64	257.23	292.24	349.55	391.83	420.33	
15.5	193.82	215.12	243.56	250.12	251.29	262.01	298.43	357.31	399.79	428.86	
16.0	196.90	218.12	248.21	254.84	255.94	266.79	304.62	365.07	407.75	437.39	
16.5	199.98	221.12	252.86	259.56	260.59	271.57	310.81	372.83	415.71	445.92	
17.0	203.06	224.12	257.51	264.28	265.24	276.35	317.00	380.59	423.67	454.45	
17.5	206.14	227.12	262.16	269.00	269.89	281.13	323.19	388.35	431.63	462.98	
18.0	209.22	230.12	266.81	273.72	274.54	285.91	329.38	396.11	439.59	471.51	
18.5	212.30	233.12	271.46	278.44	279.19	290.69	335.57	403.87	447.55	480.04	
19.0	215.38	236.12	276.11	283.16	283.84	295.47	341.76	411.63	455.51	488.57	
19.5	218.46	239.12	280.76	287.88	288.49	300.25	347.95	419.39	463.47	497.10	
20.0	221.54	242.12	285.41	292.60	293.14	305.03	354.14	427.15	471.43	505.63	
20.5	224.62	245.12	290.06	297.32	297.79	309.81	360.33	434.91	479.39	514.16	
21.0	227.70	248.12	294.71	302.04	302.44	314.59	366.52	442.67	487.35	522.69	
21.5	230.78	251.12	299.36	306.76	307.09	319.37	372.71	450.43	495.31	531.22	
22.0	233.86	254.12	304.01	311.48	311.74	324.15	378.90	458.19	503.27	539.75	
22.5	236.94	257.12	308.66	316.20	316.39	328.93	385.09	465.95	511.23	548.28	
23.0	240.02	260.12	313.31	320.92	321.04	333.71	391.28	473.71	519.19	556.81	
23.5	243.10	263.12	317.96	325.64	325.69	338.49	397.47	481.47	527.15	565.34	
24.0	246.18	266.12	322.61	330.36	330.34	343.27	403.66	489.23	535.11	573.87	
24.5	249.26	269.12	327.26	335.08	334.99	348.05	409.85	496.99	543.07	582.40	
25.0	252.34	272.12	331.91	339.80	339.64	352.83	416.04	504.75	551.03	590.93	
25.5	255.42	275.12	336.56	344.52	344.29	357.61	422.23	512.51	558.99	599.46	
26.0	258.50	278.12	341.21	349.24	348.94	362.39	428.42	520.27	566.95	607.99	
26.5	261.58	281.12	345.86	353.96	353.59	367.17	434.61	528.03	574.91	616.52	
27.0	264.66	284.12	350.51	358.68	358.24	371.95	440.80	535.79	582.87	625.05	
27.5	267.74	287.12	355.16	363.40	362.89	376.73	446.99	543.55	590.83	633.58	
28.0	270.82	290.12	359.81	368.12	367.54	381.51	453.18	551.31	598.79	642.11	
28.5	273.90	293.12	364.46	372.84	372.19	386.29	459.37	559.07	606.75	650.64	
29.0	276.98	296.12	369.11	377.56	376.84	391.07	465.56	566.83	614.71	659.17	
29.5	280.06	299.12	373.76	382.28	381.49	395.85	471.75	574.59	622.67	667.70	
30.0	283.14	302.12	378.41	387.00	386.14	400.63	477.94	582.35	630.63	676.23	
Additional rates per 500g thereafter											
30.5 +	3.08	3.08	4.65	4.87	4.87	4.97	6.19	6.19	7.96	8.53	

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DHL EXPRESS 9:00	DHL EXPRESS 12:00	DHL EXPRESS WORLDWIDE	DHL EXPRESS EASY

EXPRESS EASY
EXPORT

CUSTOMS SERVICES

Fast facts

International delivery service for those who need more simplicity, less stress and even greater convenience.

- Upto 30 kg weight
- Online tracking tools available
- Only single piece shipments
- Packaging available for prescribed weight breaks

- Example:
1. To send your 5 kg parcel using DHL EXPRESS EASY to **Cyprus**.
 2. Identify the zone number for **Cyprus** on **page 8**. It is zone **4**.
 3. The intersection of zone **4** and 5 kg weight in the table below shows the rate.
 4. The rate for your shipment is **\$127.36**

EXPRESS EASY												All values are in US Dollars
Express Easy	Weight in kg	Middle East	South Asia	Great Britain	Rest of Western Europe	Greater China	Rest of Asia	North America	Eastern Europe	Africa	Central & South America	
		Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
Box1	0.5	45.60	48.91	52.98	54.56	60.07	62.15	62.15	69.19	78.45	84.18	
Box2	1	58.83	60.38	67.66	69.68	73.02	75.76	76.83	85.35	96.52	103.56	
Box3	2	76.43	77.59	85.27	87.81	93.13	96.89	97.36	111.80	123.62	132.64	
Box4	5	111.42	111.40	127.34	127.36	127.36	127.36	131.71	151.95	151.97	151.95	
Box5	10	154.35	154.34	172.43	172.44	172.44	181.93	182.87	231.54	231.56	231.54	
Box6	15	192.95	192.93	218.00	220.30	220.30	232.43	237.33	318.38	318.39	318.38	
Box7	20	231.54	231.53	263.57	268.17	268.17	282.93	298.86	405.20	405.21	405.20	
Box8	25	250.83	250.82	306.46	306.52	306.52	323.38	329.13	424.50	424.52	424.50	

All Rates stated here are in USD
Customs duties, remote area surcharge and other taxes are not included in the above rates
The above mentioned rates are effective for one year commencing from 1st January 2014
Shipment insurance is available at an extra charge. For more information, please call our Customer Service Hotline 111-345-111
The above rates are inclusive of Fuel Surcharge and GST
Billing will be in PKR converted at the T.T. Selling US Dollar exchange rate published by NBP, prevalent on the last working day of the previous month
All services provided are subject to the Terms & Conditions of Carriage as stated on the reverse of the DHL Waybill
Above rates, fees and surcharges are subject to change

DHL EXPRESS 9:00	DHL EXPRESS 12:00	DHL EXPRESS WORLDWIDE	DHL EXPRESS EASY
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Bio/Phyto/Veterinary Controls.
The arrangement by DHL, of any bio, health, phyto-sanitary, veterinary, quarantine, CITES or similar controls required by any regulatory agency, and the preparation of any related paperwork, to facilitate the clearance of a shipment. This includes, but is not limited to, licenses, permits, and inspections required by a Fish & Wildlife or other government agency, for certain imported commodities determined by the country concerned. The service charge is determined locally.

Bonded Storage.
Storage charges apply when the shipment cannot be released by Customs due to inaccurate or missing paperwork, or when the Shipper requests a Handover to Broker. Storage charges will take effect three calendar days after the freight arrival date or broker notification, whichever is later. The charge per day will be assessed locally.

Clearance Authorisation.
When the Importer of the shipment has specifically requested contact before the customs clearance process begins, DHL contacts the Importer for that authorisation. This often helps the Importer to ensure that all clearance paperwork is first prepared. A service charge is determined locally and paid by the Importer.

Formal Clearance.
Non-restricted merchandise based on value and commodity is usually cleared on a consolidated manifest for more cost and time efficient processing. DHL will assess a service charge when the importer however requests a single informal entry when the shipment is actually qualified to be cleared informally on the consolidated manifest.

Handover to Broker.
At the customer's request, the clearance paperwork is transferred to an independent broker to handle customs clearance. DHL will assess a service charge per waybill to complete the handover. DHL is subsequently not responsible for the timeliness of the submission to Customs or for the release of the shipment.

Import / Export Duties.
Duties are applied by Customs at the time of initial entry and these vary depending on contents, origin of shipment and import country. Additional duties may be applied by Customs after the initial customs entry when estimated duties were paid or when an entry is audited causing a change in the duty owed. These charges will appear on the duty invoice presented by DHL.

Import / Export Taxes.
Taxes are applied by Customs on the value of the goods being imported.

Import Paperwork.
DHL will provide copies of import documentation for records previously supplied to the importer or ultimate receiver at an additional charge per entry. Copies of import documentation will be supplied by the importing Gateway when requested by the receiver. Copies of files for express manifested clearances are not available. The service charge is determined locally.

Multiline Entry.
A service charge per line item will be assessed for multi-line item entries with more than five lines, for example when one shipment has multiple commodities, origins or invoices. All commodities require identification and must be classified under unique harmonized code tariff numbers.

Payment Deferment.
A service charge is applied to any import of a non-document shipment for which DHL advances to Customs any duties, charges, or taxes and then re-bills the receiver. The service charge will be equal to 2% of the amount advanced subject to a standard minimum. This processing charge will appear as a separate line item on the duty invoice presented by DHL.

DHL Express reserves the right to apply additional charges for services and conditions not specified in this guide.

GETTING STARTED

HOW TO FILL OUT A WAYBILL

[illegible]

1. **Payer account number and insurance details.** Please choose the method of payment. For transport charges to be paid by the receiver or third party, specify the payer's account number. If this is not specified, the invoice will be sent automatically to the shipper. To insure your shipment, please specify the value of your shipment.
2. **Shipper's account number.** If you have an account number, please enter it here. If you do not have an account number, please leave this field blank.
3. **Shipper's name.** Contact person.
4. **Shipper's reference.** Enter any reference number that might help you to identify the shipment in the future. Please note that the first TWELVE characters of the shipper's reference will appear on your invoice.
5. **Shipper's company name.**
6. **Shipper's address.**
7. **Shipper's postal code.**
8. **Shipper's telephone, fax number or e-mail address.**
9. **Receiver's company name.**
10. **Full delivery address.**
11. **Receiver's postal code.**
12. **Receiver's name. Contact person.**
13. **Receiver's telephone, fax number or e-mail address.**
14. **Shipper's authorization and signature.** The shipper must sign and date the waybill, thereby confirming that the stated details correspond to the contents of the shipment, and accepting DHL's terms and conditions as shown.
15. **Shipment details.** Enter the total number of pieces, the total weight rounded up to the nearest half kilo and the dimensions of your shipment in cm (length, width & height).
16. **Full description of the contents.** Give a full description of the items being shipped. The information provided must be accurate. If there is insufficient space, the Proforma or Commercial Invoice must give full details. The description of the contents on the waybill should then state "Refer to Invoice".
17. **For non-document shipments only.** Enter the declared value of the shipment's contents.
18. **Services.** Indicate the required service by marking the appropriate boxes.
19. **Waybill number.**
20. **DHL Express will not deliver to post boxes.**

PROHIBITED AND RESTRICTED COMMODITIES

Whenever possible DHL Express will provide service to you by transporting your shipments. However, a variety of laws and regulations, as well as common-sense safety and security measures, prevents DHL Express from accepting certain commodities for transport.

Prohibited – not acceptable

- Animals, fish, birds (live)
- Banderols/tax stickers
- Bullion (of any precious metal)
- "Cash-like" negotiable instruments in bearer form
- Complete firearms, ammunition, explosives and weapons
- Human remains or ashes
- Illegal goods
- Imitation (replica) firearms, weapons, explosive devices or ammunition
- Pornography

Restricted – may be acceptable

- Firearms parts
- Items that could be used as weapons
- Furs and ivory
- Insects, larvae, pupae etc.
- Jewelry and objects constructed of precious metals and/or stones
- Loose precious stones
- Medical samples
- Negotiable instruments in bearer form
- Tobacco
- Toy guns
- Watches and costume jewelry

Conditional – possible for carriage

- Antiques, works of art, fine art
- Dangerous goods
- Designer clothing, apparel, accessories
- Drugs (legal) and pharmaceutical products
- Mobile telephones, accessories, micro-processors and electronic components
- Medical samples
- Perishable items

HOW TO WEIGH AND PAY

Volumetric weight

You may be sending a large, lightweight shipment where its volumetric weight exceeds its actual weight. If so, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method.

To calculate the volumetric weight of your shipment simply multiply the length (cm) x height (cm) x width (cm) of the shipment package and divide the result by 5000.

Payment for DHL Express services

You can pay for DHL Express services either in cash, credit card or via bank transfer. You can open an account with DHL Express to pay via bank transfer. All account customers receive invoices on a pre-determined basis. For more details please get in touch with a Customer Service Advisor at your local DHL Express office or go to www.dhl.com.pk

